



EMERSON
RESORT & SPA



Welcome Back to the Catskills™

Welcome

"ADOPT THE PACE OF NATURE"

- RALPH WALDO EMERSON

Dear Guest,

On behalf of the entire Emerson team, welcome to the Emerson Resort & Spa! Named for legendary poet Ralph Waldo Emerson, whose famous essay "Nature" was the incentive for the development of the Catskill Forest Preserve, the Emerson is a haven for those looking to reconnect with nature and each other.

We have lived in the Catskills most of our lives and know what a joy it is to live in the high peaks of the Catskill Park. We are fortunate to have raised our families here and are now watching our grandchildren grow and thrive in an environment that has been so satisfying to us. Our majestic mountains, peaceful forests and beautiful waterways are a daily reminder of the essence of life and the importance of stopping to take a breath!

The Catskills have a unique history of hospitality. There are many amenities on property to enjoy, but we also urge you to wade in our streams, hike our trails and visit our local villages to experience the true culture of the Catskills. Delight in incredible shops, art galleries, antique stores, seasonal events and activities and, most of all, the warmth of the people of the Catskills.

Emily H. Fisher

Emily H. Fisher
Owner

Naomi Umhey

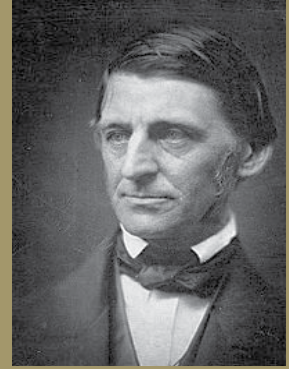
Naomi Umhey
Chief Executive Officer



History

“DO NOT GO WHERE THE PATH
MAY LEAD, GO INSTEAD WHERE
THERE IS NO PATH AND LEAVE
A TRAIL.”

- RALPH WALDO EMERSON



For more than two centuries, travelers have discovered the unspoiled beauty hidden among New York’s Catskill Mountains. Early settlers established farms, which gave birth to small towns like Woodstock and Phoenicia. The site of the Emerson Resort & Spa was once The Riseley Flat, a thriving dairy farm built in 1840. In 1874 trains began stopping at this site daily, bringing hordes of visitors for their first taste of the Hudson Valley.

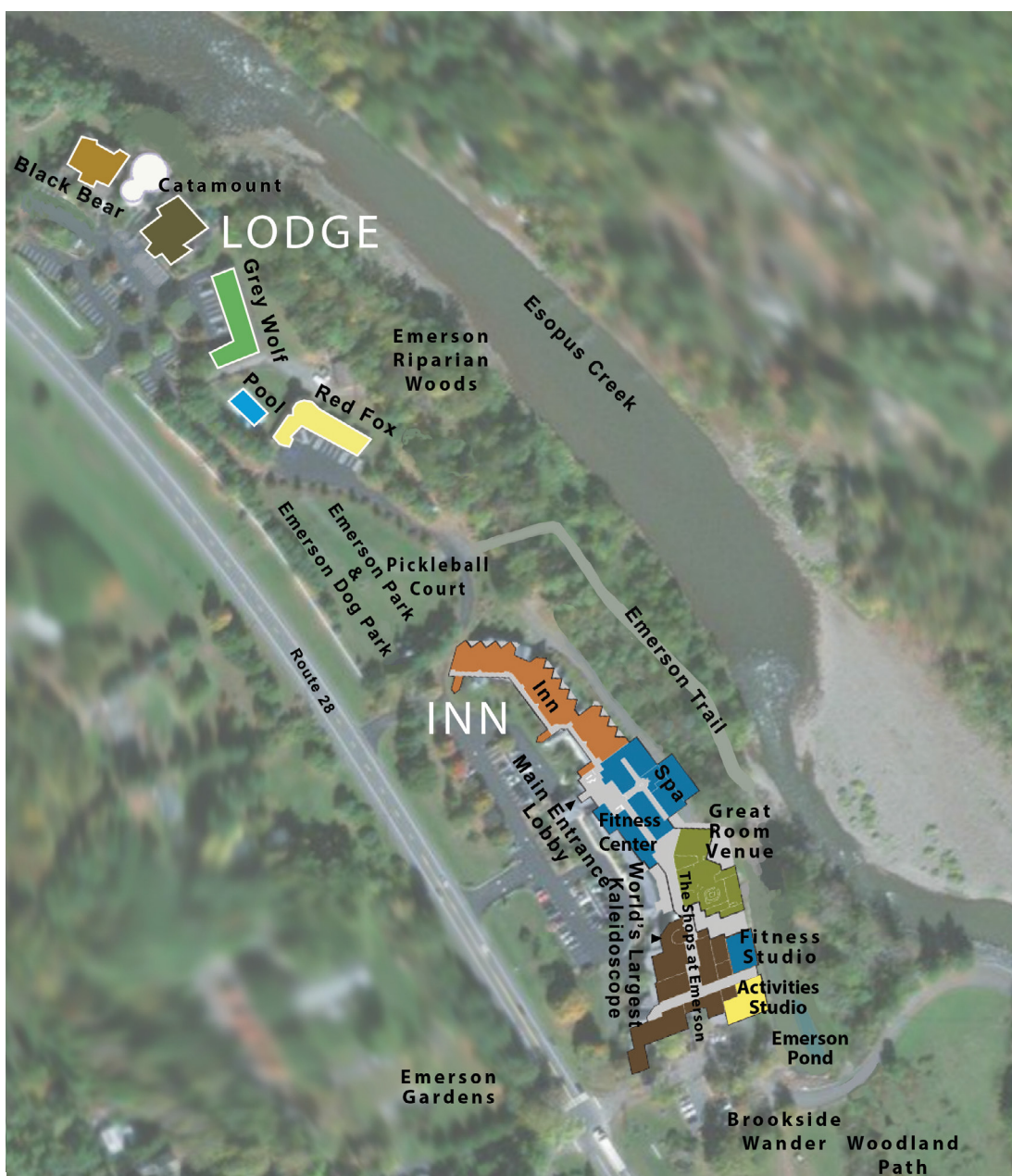
More than a century later, local developer Dean Gitter purchased the Riseley farmlands and decided to build a tourist destination to help boost the economy and provide a much needed source of jobs for the area. He invited Emily H. Fisher, his good friend from graduate school days, to partner with him. Together they restored the historic buildings of The Riseley Flat and repurposed them for modern use. Catskill Corners and the World’s Largest Kaleidoscope opened in 1996, providing area visitors with a collection of country shops, a unique attraction and a family restaurant called The Spotted Dog.

Gitter and Fisher soon decided to expand, buying and remodeling the vacant Mt. Pleasant Lodge adjacent to the property and opening a second restaurant called the Catamount. They then purchased the Victorian Hungarian Inn across Route 28 and remodeled it into an Inn with a restaurant and African themed bar. It was named the Emerson, after Ralph Waldo Emerson, the first great American essayist and poet devoted to humankind’s connection to the natural world. Written in 1836, Emerson’s essay “Nature,” was inspired by the serene beauty of the Catskills. The publication of “Nature” prompted the American Conservation Movement, which led to the establishment of the 600-square-mile Catskill Forest Preserve that surrounds the Emerson Resort & Spa.

Sadly, the original Inn was destroyed by fire in 2005. Armed with a passion for hospitality and a desire to reintroduce and promote the Catskills as a premier tourism destination, Gitter and Fisher rebuilt and opened the new Emerson Resort & Spa in 2007. In 2013 Emily Fisher became the sole owner of the Emerson, and with Chief Executive Officer Naomi Umhey, guides and directs the Emerson Resort. 2016 heralded the completion of a \$6 million renovation of the Emerson’s guest rooms and public spaces, including the grand re-opening of a full-service 6,193-square-foot Spa.

Today, reminders of Ralph Waldo Emerson’s legacy can be found in Emerson quotes placed throughout the Inn. The Emerson Resort & Spa continues to honor our namesake by hosting thousands of guests and travelers amidst the beauty of the Catskills.

Property Map



Evacuation Plan

In the event of an evacuation all guests will need to follow the below protocol for fire safety and evacuation.

Inn, Spa, Red Fox (100's) and Grey Wolf (200's) Guests All guests should exit into the hallways, via the stairs to either the West exit or the Main Lobby exit and assemble in the Emerson Dog Park area (between the pool and Route 28).

Black Bear (300's) Guests All guests should exit their rooms via hallway and assemble at Emerson Resort & Spa sign (between Catamount and Route 28).

All guests should remain outside at a safe distance from buildings until advised it is safe to return to rooms.

Guest Information

Check-In/Check-Out: Check-in begins at 4pm and check-out is 11am. We encourage all guests to check-out via phone by calling the Front Desk (dial 0 on your room phone). We're sorry, but we cannot accommodate early check-ins or late check-outs. If the room is not vacated by 11:00 a.m., a \$50 fee will be charged to the credit card on file. Additional charges may be assessed (up to and including the full room rate) if you continue to occupy the room after 11:00 a.m.

Late Arrival/Early Departure: Rates are not adjusted for late arrival or early departure. You will be charged for the full reserved time period if you decide to shorten your stay.

Maximum Occupancy:

Maximum occupancy per room is strictly adhered to. Names of all guests occupying a room must be provided prior to check-in. If your name was not provided by the guest who made the reservation, you will not be allowed access to the room. A minimum cleaning fee of \$150 will be applied to the credit card on file if it is determined that maximum occupancy has been exceeded without our knowledge.

We welcome families and understand you may be traveling with children. The following exceptions can be made to allow no more than two additional children in the room:

Children 5 and under: free

Children 6-17: \$50 per night, per child

Young adults between the ages of 18 and 21 will require a 2nd room, accompanied by a parent or older adult over 21.

A limited number of cribs are available by advance request only (first come, first serve). Please be aware not all rooms can accommodate a crib and no other additional bedding outside of the existing bed configuration in our guest rooms will be provided.

Wireless Internet Access: High speed wireless internet is complimentary throughout the property. Select the "Emerson" or "Emerson Guest" network name to connect. No password is required. Reception varies based on your device and location on property. The quality of reception does not constitute a refund or discount. Should you require assistance, please dial 0 for the Front Desk.

Luggage Assistance for 2nd Floor Rooms: There is no elevator access to 2nd floor rooms. We are happy to provide any assistance needed if you are staying on a 2nd floor. If you have difficulty with stairs, please advise our Reservations department to request a first floor room and/or a room location that is easily accessible and ensures your comfort.

Cell Phone Service: There is generally no cell phone coverage in Mt. Tremper. Cell phone reception is not guaranteed in all rooms or locations on property. It is important to note Verizon and AT&T work best. We also suggest enabling wifi calling on your cell phone. The quality of reception does not constitute a refund or discount.

Room Phones: All phone calls made to locations within the United States are complimentary. To make a call, dial the area code and phone number you wish to reach and press the "dial now" button on your phone. A blinking red light indicates you have a message. To retrieve a voicemail message, press the message button and enter "1234" for the pass code.

Non-Smoking Policy/Damages: The Emerson Resort & Spa is a smoke free property. Smoking is not permitted in guest rooms or any other indoor areas of the resort. A minimum deep cleaning fee of \$250 will be applied to the credit card on file if it is determined that any presence of smoking exists. Should the room incur any damages as a result of your stay, a fee commensurate to any deep cleaning/repair costs incurred will be applied to the credit card on file.

Pet Policy: We are honored to host quiet, well behaved dogs. With only specific pet friendly room options available, it is necessary to include your dog in your reservation at the time of booking. We will not be able to accommodate unregistered dogs. There is a \$60 per dog, per night fee and Reservations must be notified you are travelling with a dog at the time of booking. Proof of current rabies and distemper vaccination is required prior to check-in. To assure the comfort of other guests, please supervise your dog(s) at all times – dog(s) must not be left in your room alone. Please keep in mind dogs and emotional support animals are not allowed in the pool area, Emerson Spa or Catamount Restaurant. For the safety of your dog(s) and our guests, please make sure your pet is leashed whenever out of your room and on Emerson property. We encourage you to notify the Front Desk when you and your dog(s) plan to be out of the room so that Housekeeping can safely service your room. There is a \$250 fee should the room require deep cleaning following the stay of your pet (this also includes additional cleaning as a result of any traces of urine or feces in the room).

If your dog(s) disturbs other guests, the Emerson may refuse to accommodate your pet. The Emerson reserves the right to charge your credit card provided at check-in commensurate to the cost of any damages or loss of revenue. This may include discounts that are made to other guests to address complaints regarding your pet.

Air Conditioning/Heating: The Inn uses a geothermal heating and cooling system, which responds to the current outdoor temperature and provides optimal environmental control. Please use the wall thermostat to set the desired temperature. The Lodge uses high efficiency wall units which can be operated with the remote control in your room.

Televisions: All of our televisions have full digital cable. For a channel menu, please press the "Guide" button on the remote control.

In Room Safe: All rooms feature a safe. To set your code and lock the safe:

- 1) Press the reset button on the back of the safe door behind the battery box. This resets the previous code used.
- 2) When the beep sounds, enter a 4-digit code and press #. The screen will indicate "IN." Close the safe door and turn the tumbler located to the left of the keypad. Your safe is now locked.
- 3) To unlock the safe, turn the tumbler, press #, input your 4-digit code, and press # again. The screen will display "OPEN." You can now open the safe. Please dial 0 for the Front Desk if you need any assistance.

Keys: Electronic key cards are made at the Front Desk. Key cards are magnetically sensitive to electronics and can become de-magnetized. Please contact the Front Desk immediately if you have misplaced your key so that we can issue a replacement and deactivate the original key.

Housekeeping Service: To protect our environment and the planet, room refreshes are provided by request for stays longer than three days. We want to ensure your comfort, please feel free to contact the Front Desk if you need fresh towels, coffee pods, etc.

Wake-Up Calls: Please dial 0 for the Front Desk to request a wake-up call.

Mail: To receive mail, the recipient's name must be the same as the name on the reservation. Mail with proper postage can be sent from the Front Desk.

Copies/Printing: Copy and print service can be arranged through the Front Desk. Projects in excess of 10 pages will be at the rate of ten cents per page.

Fireplaces: Inn room fireplaces are operated by an on/off switch located on the side wall of the fireplace. Lodge room fireplaces (Black Bear building) are operated by an on/off switch located behind the grate at the bottom of the fireplace. Please use extreme caution when using the fireplace and do not leave children unattended when the fireplace is in use. Please turn the fireplace off before leaving your room.

Ice Machines: Ice Machines are located in the lobby of the Black Bear, in the corner foyer of the Grey Wolf, and in the middle of the first and second floors of the Inn.

ATM: An ATM is located in the walkway between the Great Room venue and The Shops at Emerson.

Storage: Luggage storage is available. Please dial 0 for the Front Desk or bring bags directly to the Front Desk.

Loss of Property: The Emerson Resort & Spa is not liable for damage to or loss of any personal property.

Transportation: The Emerson Resort & Spa may provide complimentary transportation for up to five guests to Phoenicia, Woodstock, Hunter and Belleayre Mountain. Transportation requires 72 hour advance notice and availability is not guaranteed.

EV Charging: Eight complimentary Tesla charging stations are located in the Inn parking lot. This includes two stations configured to accept non-Tesla adaptors. These stations charge your car at an average speed of 29MPH.

Quiet Time:

Please be respectful of your neighbors and limit noise from 10pm to 8am.



Guest Amenities

For Your Convenience

Your room includes a Keurig coffee maker, bottled water, iron/ironing board and hair dryer. DVD players can be requested at the Front Desk and we also feature an extensive DVD library. Parking, wi-fi and room phone usage for calls within the United States are applied to the Resort Fee.

Take to the Waters

The Emerson Pool is typically open daily from 10am to 6pm Memorial Day weekend through Labor Day weekend. Please note the pool is closed during periods of inclement weather. All children must be accompanied by an adult and no glass is allowed in the pool area.

It's On Us

Complimentary coffee or tea is available in the Lobby and in the Catamount (7am to noon and 4 to 8pm).

Our Backyard

You'll find paths and spots to explore the Esopus Creek all along the back of the Emerson grounds. Just outside The Shops at Emerson, discover a peaceful trail loop through groves of evergreens and around our fields. The Emerson Pond is a great spot to teach the kids how to catch and release fish and the Emerson Dog Park is a dedicated play area for family members of the 4-legged variety.

Gatherings

The Emerson Resort & Spa is honored to host group retreats (up to 60 attendees), intimate weddings and family reunions. For more information, contact Marcilene Smith at msmith@emersonresort.com or ext. 7611.

Fun & Games

Join us for a nature-inspired art workshop (a favorite guest activity). Available select dates, please see the Front Desk or visit emersonresort.com/experiences for details and schedules. We also invite you to ask the Front Desk about Emerson Amusements, an assortment of activities to keep you amused and entertained such as Wishin' I Was Fishin' and Romance (a complete list of selections and pricing is available on our website or at the Front Desk).

The beautiful grounds of the Emerson include 1.2 miles of trails. Take a peaceful walk, ride on a bike from our fleet of Huffy Cruisers (seasonal) or borrow a pair of binoculars for bird watching.

Bikes and binoculars are complimentary for our overnight guests and are available on a first come, first serve basis (weather dependent). For avid bird enthusiasts and beginning bird watchers alike, ask the Front Desk for a copy of our award-winning "Birding at the Ashokan Rail Trail" guide and head just a few miles down the road to the Ashokan Rail Trail to spot a variety of wildlife including over 194 bird species.

Learn more about the history and wildlife of the Catskills on our Guided Nature Walk. Walks depart from the lobby at 9:30am and 3:30pm on select dates. See the Front Desk for details.

End the day at the Emerson Park campfire (lit from approximately 7:30 to 9pm, Friday through Saturday, weather permitting). S'mores are available at the Front Desk for \$5 each.

Art and Inspiration

Ask the Front Desk for a copy of the Emerson Art or Watershed Panel booklets and browse our art collection, lounge in the Great Room, or curl up with a good book in the Library.

The Catskills and Our Community

Looking for a hike to Giant Ledge or Kaaterskill Falls? A historical tour of the Catskills and Kingston? Spotting an eagle on a walk around the Ashokan Reservoir? Maybe a night of star gazing? Shopping, antiques, restaurants? Our Front Desk has a never ending supply of information, suggestions, directions and handouts for you. Or, refer to the Guides & Videos page (under the Activities tab) on our website.

Gatherings

The Emerson Resort & Spa is honored to host weddings and family reunions. For more information contact Marcilene Smith (weddings and social gatherings) at msmith@emersonresort.com or ext. 7611.

Emerson Spa

Ten treatment rooms, a full-service Nail Salon and a tranquil Quiet Room provide an oasis for your mind, body and soul. The Emerson Spa combines our natural surroundings with treatments that emphasize the use of stones, hand-blended essential oils and customized integrative massage therapies. Through the use of the Earth's elements and individualized attention guests experience massage, facials and spiritual healing treatments that result in a deep sense of calm and renewal.

Our Spa Menu is available online at emerson.com. Please note Spa Menu pricing does not include gratuity. A 20% gratuity will automatically be added to all Spa Specials. If you have not already done so, we strongly suggest making Spa reservations as quickly as possible by dialing x7604 for the Spa Desk. Spa availability is not guaranteed and some or all services may not be available upon check-in. If you have an Emerson Spa appointment, please check-in at the Emerson Spa Desk 20 minutes prior to your first scheduled appointment. If you arrive late, your treatment time may be cut short or rescheduled. A minimum of 48 hours advance notice is required to cancel or reschedule to avoid a 100% charge for the missed service. All no-show appointments will be charged at full value.

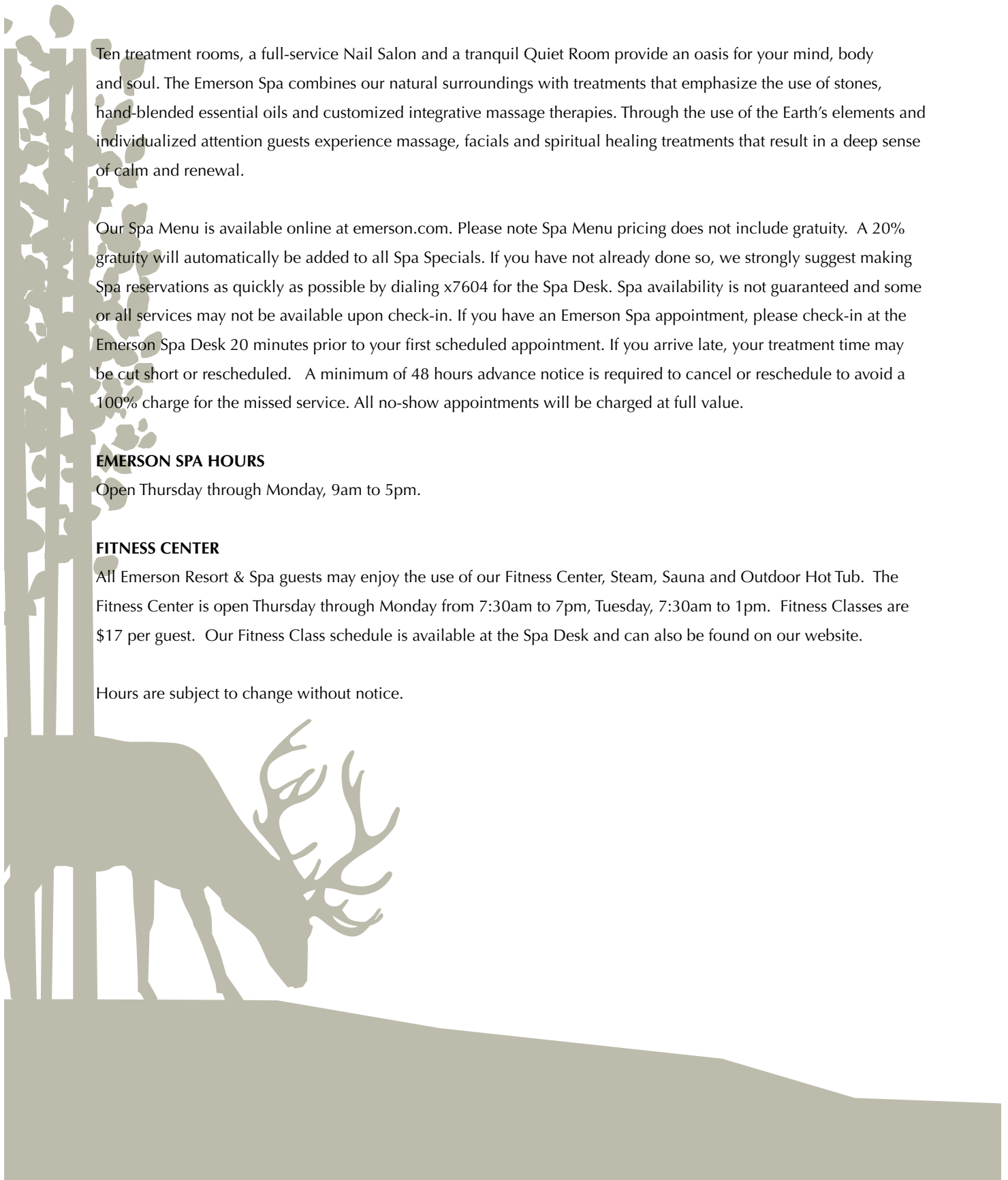
EMERSON SPA HOURS

Open Thursday through Monday, 9am to 5pm.

FITNESS CENTER

All Emerson Resort & Spa guests may enjoy the use of our Fitness Center, Steam, Sauna and Outdoor Hot Tub. The Fitness Center is open Thursday through Monday from 7:30am to 7pm, Tuesday, 7:30am to 1pm. Fitness Classes are \$17 per guest. Our Fitness Class schedule is available at the Spa Desk and can also be found on our website.

Hours are subject to change without notice.



EMERSON SPA



Dining



EVERY MEAL WILL BE YOUR FAVORITE

Contemporary cuisine, locally sourced and classically crafted. Enjoy burgers, steaks, seafood, vegetarian fare and more, prepared with fresh ingredients and unforgettable flavors that hone in on the local spirit.

HANDCRAFTED COCKTAILS

We put a spin on the classics by using high-end artisanal spirits and unique combinations of the finest ingredients we can find. Cold brews or fine wines more to your liking? Ask about our local brewery partners and our extensive wine list.

WATERSIDE DINING

Located in the Lodge area of the property and perched on the edge of the Esopus Creek, you'll savor each bite and quench your thirst while taking in beautiful views of rushing waters.

HOURS

Breakfast, Open Friday through Tuesday 7am to noon
Brunch, Saturday and Sunday 11am to 1:30pm

Reservations are recommended. Parties of more than 10 will be seated at separate tables.

Bar Service, Thursday through Saturday, 4-9pm
Sunday, Monday, 4-8pm

Dinner, Thursday through Saturday, 5-9pm
Sunday, Monday, 5-8pm

Hours are subject to change.



The Shops at Emerson

HOURS Thursday through Monday 10am to 5pm.

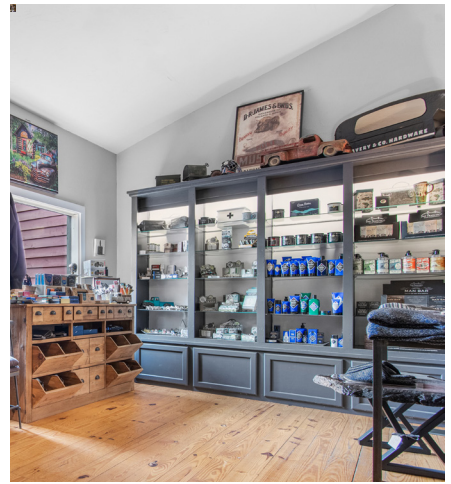
Melina's Boutique™

Melina's Boutique features a finely edited collection of fashion with casual to elegant clothing and accessories. Find your unique style with brands like Z Supply, Just Black Denim, Marine Layer, Elan, Mauritius Leather, Barefoot Dreams, Streets Ahead, Joy Susan, and Habitat. Sounds like the ultimate shopping trip is in your future!



The Men's Shop

Country casuals, classics and comfortable weekend wear for active and savvy guys. The Men's Shop has fashions and accessories to suit any man's lifestyle. We carry casual and outdoor clothing from brands such as Retro Brand, Marine Layer, Mauritius Leather, Gentlemen's Hardware.



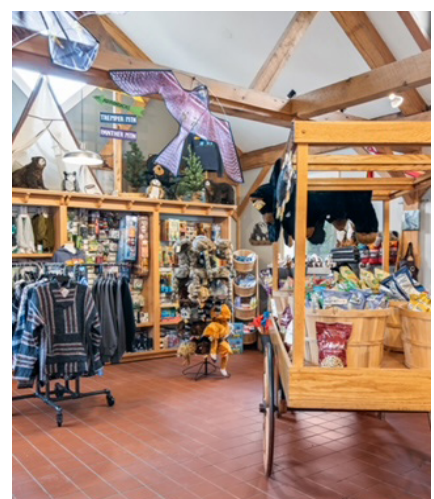
Toy Chest

Choose from a wide variety of plush, art activities, games, books, educational and classic toys for children of all ages. Featuring Schylling, House of Marbles, ToySmith, Eeboo, Douglas, Jelly Cat, and LEGO!® For the wee little ones, we feature Milk Barn organic fabric.



Waldo's

Catskills logo wear and specialty items, fishing supplies, books about the Catskills, sundries, snacks, beverages and more.



Home & Garden

Find distinctive furniture and décor items for your home and garden.



General Store

The General Store is the heart of the Shops offering local foods products such as maple syrup, honey, teas, jelly and jams with brands such as Stonewall Kitchen, Harney & Sons, Terrapin Ridge Farms, Ariston, Grey Mouse Farms, Shaver Hill Farm, Emerson Honey. Pick up décor, housewares and kitchen gadgets or satisfy your sweet tooth with specialty chocolates.



Bath & Body

Pamper yourself with skincare, bath products and accessories from Beekman 1802, Jack Black, Tokyo Milk, European Soaps, FaceTory, Enfusia and Naked Bee.



Kaleidostore and the World's Largest Kaleidoscope

Browse the myriad of unique and one-of-a-kind kaleidoscopes on display. Experience the World's Largest Kaleidoscope, a multi-media experience of brilliant moving images and theatre quality sound. Entertaining tourists from around the world since 1996, the World's Largest Kaleidoscope is housed in a barn silo that stands at more than 60-feet tall with a tapered mirror system of three 38-foot mirrors.

