

Welcome Back to the Catskills™

Welcome

"ADOPT THE PACE OF NATURE"

- RALPH WALDO EMERSON

Dear Guest,

On behalf of the entire Emerson team, welcome to the Emerson Resort & Spa! Named for legendary poet Ralph Waldo Emerson, whose famous essay "Nature" was the incentive for the development of the Catskill Forest Preserve, the Emerson is a haven for those looking to reconnect with nature and each other.

We have lived in the Catskills most of our lives and know what a joy it is to live in the high peaks of the Catskill Park. We are fortunate to have raised our families here and are now watching our grandchildren grow and thrive in an environment that has been so satisfying to us. Our majestic mountains, peaceful forests and beautiful waterways are a daily reminder of the essence of life and the importance of stopping to take a breath!

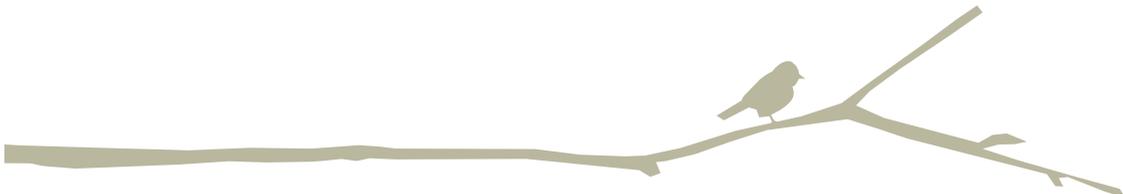
The Catskills have a unique history of hospitality. There are many amenities on property to enjoy, but we also urge you to wade in our streams, hike our trails and visit our local villages to experience the true culture of the Catskills. Delight in incredible shops, art galleries, antique stores, seasonal events and activities and, most of all, the warmth of the people of the Catskills.



Emily H. Fisher
Owner



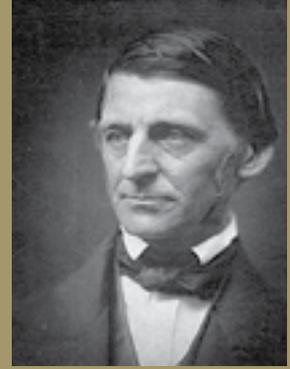
Naomi Umhey
Chief Executive Officer



History

“DO NOT GO WHERE THE PATH
MAY LEAD, GO INSTEAD WHERE
THERE IS NO PATH AND LEAVE
A TRAIL.”

- RALPH WALDO EMERSON



For more than two centuries, travelers have discovered the unspoiled beauty hidden among New York’s Catskill Mountains. Early settlers established farms, which gave birth to small towns like Woodstock and Phoenicia. The site of the Emerson Resort & Spa was once The Riseley Flat, a thriving dairy farm built in 1840. In 1874 trains began stopping at this site daily, bringing hordes of visitors for their first taste of the Hudson Valley.

More than a century later, local developer Dean Gitter purchased the Riseley farmlands and decided to build a tourist destination to help boost the economy and provide a much needed source of jobs for the area. He invited Emily H. Fisher, his good friend from graduate school days, to partner with him. Together they restored the historic buildings of The Riseley Flat and repurposed them for modern use. Catskill Corners and the World’s Largest Kaleidoscope opened in 1996, providing area visitors with a collection of country shops, a unique attraction and a family restaurant called The Spotted Dog.

Gitter and Fisher soon decided to expand, buying and remodeling the vacant Mt. Pleasant Lodge adjacent to the property and opening a second restaurant called the Catamount. They then purchased the Victorian Hungarian Inn across Route 28 and remodeled it into an Inn with a restaurant and African themed bar. It was named the Emerson, after Ralph Waldo Emerson, the first great American essayist and poet devoted to humankind’s connection to the natural world. Written in 1836, Emerson’s essay “Nature,” was inspired by the serene beauty of the Catskills. The publication of “Nature” prompted the American Conservation Movement, which led to the establishment of the 600-square-mile Catskill Forest Preserve that surrounds the Emerson Resort & Spa.

Sadly, the original Inn was destroyed by fire in 2005. Armed with a passion for hospitality and a desire to reintroduce and promote the Catskills as a premier tourism destination, Gitter and Fisher rebuilt and opened the new Emerson Resort & Spa in 2007. In 2013 Emily Fisher became the sole owner of the Emerson, and with Chief Executive Officer Naomi Umhey, guides and directs the Emerson Resort. 2016 heralded the completion of a \$6 million renovation of the Emerson’s guestrooms and public spaces. The renovation included the introduction of a new signature restaurant, Woodnotes Grille, and the grand re-opening of a full-service 6,193-square-foot Spa.

Today, reminders of Ralph Waldo Emerson’s legacy can be found in Emerson quotes placed throughout the Inn. The Emerson Resort & Spa continues to honor our namesake by hosting thousands of guests and travelers amidst the beauty of the Catskills.

Property Map



Evacuation Plan

In the event of an evacuation all guests will need to follow the below protocol for fire safety and evacuation.

Inn, Spa, Red Fox (100's) and Grey Wolf (200's) Guests All guests should exit into the hallways, via the stairs to either the West exit or the Main Lobby exit and assemble in the Catamount Dog Park area (between the pool and Route 28).

Black Bear (300's) Guests All guests should exit their rooms via hallway and assemble at Emerson Resort & Spa sign (between Catamount and Route 28).

All guests should remain outside at a safe distance from buildings until advised it is safe to return to rooms.

Guest Information

Check-In/Check-Out: Check-in begins at 4pm and check-out is 11am. We encourage all guests to check-out via phone by calling the Front Desk (dial 0 on your room phone).

Wireless Internet Access: High speed wireless internet is complimentary throughout the property. Select the "Emerson" or "Emerson Guest" network name to connect. No password is required. Reception varies based on your device and location on property. The quality of reception does not constitute a refund or discount. Should you require assistance, please dial 0 for the Front Desk.

Cell Phone Service: There is generally no cell phone coverage in Mt. Tremper. Cell phone reception is not guaranteed in all rooms or locations on property. It is important to note Verizon and AT&T work best. We also suggest enabling wifi calling on your cell phone. The quality of reception does not constitute a refund or discount.

Room Phones: All phone calls made to locations within the United States are complimentary. To make a call, dial the area code and phone number you wish to reach and press the "dial now" button on your phone. A blinking red light indicates you have a message. To retrieve a voicemail message, press the message button and enter "1234" for the pass code.

Non-Smoking Policy/Damages: The Emerson Resort & Spa is a smoke free property. Smoking is not permitted in guest rooms or any other indoor areas of the resort. A minimum deep cleaning fee of \$250 will be applied to the credit card on file if it is determined that any presence of smoking exists. Should the room incur any damages as a result of your stay, a fee commensurate to any deep cleaning/repair costs incurred will be applied to the credit card on file.

Pet Policy: We are honored to host quiet, well behaved dogs. With only specific pet friendly room options available, it is necessary to include your dog in your reservation at the time of booking. We will not be able to accommodate unregistered dogs. There is a \$40 per dog, per night fee and Reservations must be notified you are travelling with a dog at the time of booking. Proof of current vaccination is required at check-in. To assure the comfort of other guests, please supervise your dog(s) at all times – dog(s) must not be left in your room alone. Please keep in mind dog(s) are not allowed in the pool area, Woodnotes Grille or Spa. For the safety of your dog(s) and our guests, please make sure your pet is leashed whenever out of your room and on Emerson property. We encourage you to notify the Front Desk when you and your dog(s) plan to be out of the room so that Housekeeping can safely service your room. There is a \$250 fee should the room require deep cleaning following the stay of your pet.

If your dog(s) disturbs other guests, the Emerson may refuse to accommodate your pet. The Emerson reserves the right to charge your credit card provided at check-in commensurate to the cost of any damages or loss of revenue. This may include discounts that are made to other guests to address complaints regarding your pet.

Air Conditioning/Heating: The Inn uses a geothermal heating and cooling system, which responds to the current outdoor temperature and provides optimal environmental control. Please use the wall thermostat to set the desired temperature. The Lodge uses high efficiency wall units which can be operated with the remote control in your room.

Televisions: All of our televisions have full digital cable. For a channel menu, please press the "Guide" button on the remote control.

In Room Safe: All rooms feature a safe. To set your code and lock the safe:

- 1) Press the reset button on the back of the safe door behind the battery box. This resets the previous code used.
- 2) When the beep sounds, enter a 4-digit code and press #. The screen will indicate "IN." Close the safe door and turn the tumbler located to the left of the keypad. Your safe is now locked.
- 3) To unlock the safe, turn the tumbler, press #, input your 4-digit code, and press # again. The screen will display "OPEN." You can now open the safe. Please dial 0 for the Front Desk if you need any assistance.

Keys: Electronic key cards are made at the Front Desk. Key cards are magnetically sensitive to electronics and can become de-magnetized. Please contact the Front Desk immediately if you have misplaced your key so that we can issue a replacement and deactivate the original key.

Daily Housekeeping Service: Daily room housekeeping has been suspended. For stays longer than three days, request housekeeping service by calling the Front Desk. Guests must not be in the room while service is performed.

Wake-Up Calls: Please dial 0 for the Front Desk to request a wake-up call.

Laundry: Laundry service has been suspended.

Mail: To receive mail, the recipient's name must be the same as the name on the reservation. Mail with proper postage can be sent from the Front Desk.

Copies/Printing: Copy and print service can be arranged through the Front Desk. Projects in excess of 10 pages will be at the rate of ten cents per page.

Fireplaces: Inn room fireplaces are operated by an on/off switch located on the side wall of the fireplace. Lodge room fireplaces (Black Bear building) are operated by an on/off switch located behind the grate at the bottom of the fireplace. Please use extreme caution when using the fireplace and do not leave children unattended when the fireplace is in use. Please turn the fireplace off before leaving your room.

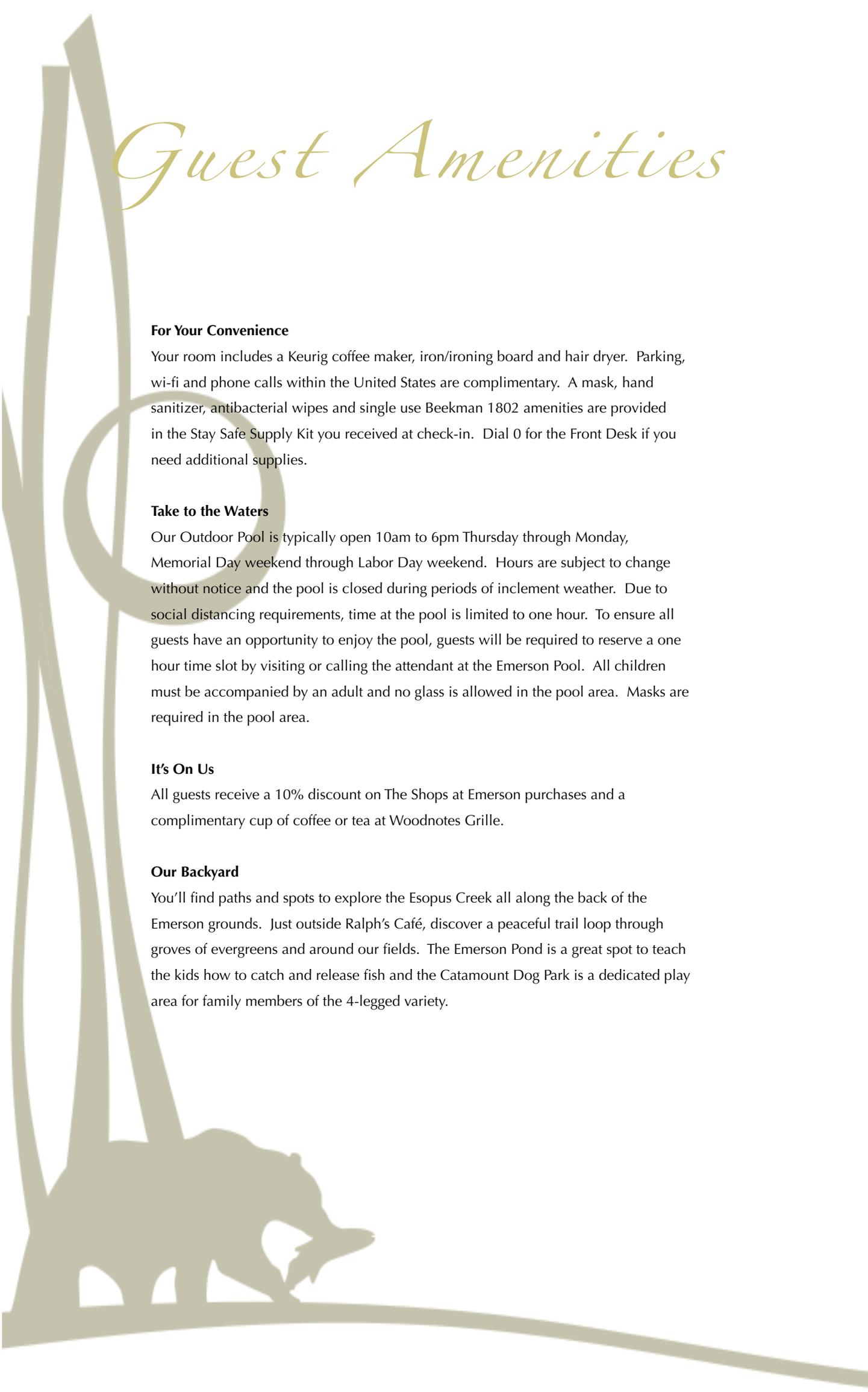
Ice Machines: Use of our ice machines has been suspended. Dial 0 to request ice delivery from the Front Desk.

ATM: An ATM is located in the walkway between Woodnotes Grille and The Shops at Emerson.

Storage: Luggage storage has been suspended.

Loss of Property: The Emerson Resort & Spa is not liable for damage to or loss of any personal property.

Transportation: The Emerson Resort & Spa provides complimentary local transportation with advance notice and based on availability. We are able to transport up to 5 guests to local destinations including Phoenicia, Woodstock, Hunter and Belleayre Mountain. Please dial 0 or visit the Front Desk to request service.



Guest Amenities

For Your Convenience

Your room includes a Keurig coffee maker, iron/ironing board and hair dryer. Parking, wi-fi and phone calls within the United States are complimentary. A mask, hand sanitizer, antibacterial wipes and single use Beekman 1802 amenities are provided in the Stay Safe Supply Kit you received at check-in. Dial 0 for the Front Desk if you need additional supplies.

Take to the Waters

Our Outdoor Pool is typically open 10am to 6pm Thursday through Monday, Memorial Day weekend through Labor Day weekend. Hours are subject to change without notice and the pool is closed during periods of inclement weather. Due to social distancing requirements, time at the pool is limited to one hour. To ensure all guests have an opportunity to enjoy the pool, guests will be required to reserve a one hour time slot by visiting or calling the attendant at the Emerson Pool. All children must be accompanied by an adult and no glass is allowed in the pool area. Masks are required in the pool area.

It's On Us

All guests receive a 10% discount on The Shops at Emerson purchases and a complimentary cup of coffee or tea at Woodnotes Grille.

Our Backyard

You'll find paths and spots to explore the Esopus Creek all along the back of the Emerson grounds. Just outside Ralph's Café, discover a peaceful trail loop through groves of evergreens and around our fields. The Emerson Pond is a great spot to teach the kids how to catch and release fish and the Catamount Dog Park is a dedicated play area for family members of the 4-legged variety.

Fun & Games

Take a complimentary watercolor postcard, pebble painting or mason jar terrarium workshop – all available select dates, please see the Front Desk for details. We also invite you to ask the Front Desk about Emerson Amusements, an assortment of activities to keep you amused and entertained such as Wishin' I Was Fishin' and Romance (a complete list of selections and pricing is available on our website or at the Front Desk).

The beautiful grounds of the Emerson include 1.2 miles of trails. Take a peaceful walk, ride on a bike from our fleet of Huffy Cruisers or borrow a pair of binoculars for bird watching. Bikes and binoculars are complimentary for our overnight guests and are available on a first come, first serve basis (weather dependent). Learn more about the history and wildlife of the Catskills on our Guided Nature Walk. Walks depart from the lobby at 9:30am and 4:30pm (3:30pm during winter months) on select dates. See the Front Desk for details.

End the day at the Woodnotes Grille fire pit (lit from approximately 7:30 to 9pm). S'mores are available at the Front Desk for \$5 each.

Art and Inspiration

Browse our art collection, lounge in the Great Room, or curl up with a good book in the Library.

The Catskills and Our Community

Looking for a hike to Giant Ledge or Kaaterskill Falls? A historical tour of the Catskills and Kingston? Spotting an eagle on a walk around the Ashokan Reservoir? Maybe a night of star gazing? Shopping, antiques, restaurants? Our Front Desk has a never ending supply of information, suggestions, directions and handouts for you. Or, refer to the Guides & Videos page (under the Activities tab) on our website.

Gatherings

The Emerson Resort & Spa is honored to host weddings and family reunions. For more information contact Marcilene Smith (weddings and social gatherings) at msmith@emersonresort.com or ext. 7611.

Emerson Spa

Ten treatment rooms, a full-service Nail Salon and a tranquil Quiet Room provide an oasis for your mind, body and soul. The Emerson Spa combines our natural surroundings with treatments that emphasize the use of stones, hand-blended essential oils and customized integrative massage therapies. Through the use of the Earth's elements and individualized attention guests experience massage, facials and holistic treatments that result in a deep sense of calm and renewal. Our full service Hair Salon offers cuts, color and updos with haircare products by Davines.

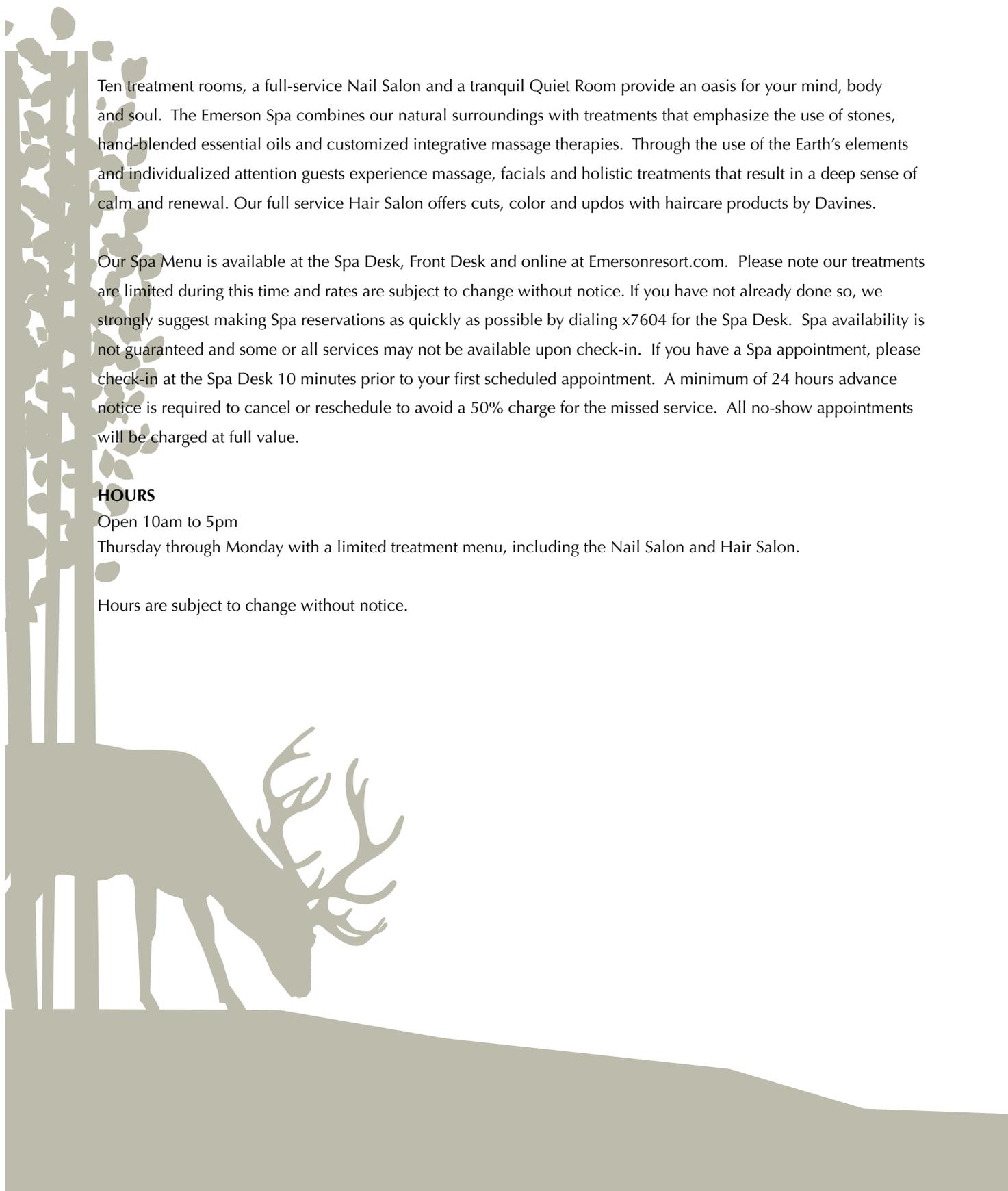
Our Spa Menu is available at the Spa Desk, Front Desk and online at Emersonresort.com. Please note our treatments are limited during this time and rates are subject to change without notice. If you have not already done so, we strongly suggest making Spa reservations as quickly as possible by dialing x7604 for the Spa Desk. Spa availability is not guaranteed and some or all services may not be available upon check-in. If you have a Spa appointment, please check-in at the Spa Desk 10 minutes prior to your first scheduled appointment. A minimum of 24 hours advance notice is required to cancel or reschedule to avoid a 50% charge for the missed service. All no-show appointments will be charged at full value.

HOURS

Open 10am to 5pm

Thursday through Monday with a limited treatment menu, including the Nail Salon and Hair Salon.

Hours are subject to change without notice.



EMERSON SPA





Dining

EVERY MEAL WILL BE YOUR FAVORITE

Enjoy burgers, steaks, seafood, vegetarian fare and more, responsibly prepared with fresh locally sourced ingredients and unforgettable flavors that hone in on the local spirit. We like to call it Catskill Creative Cooking.

HANDCRAFTED COCKTAILS

We put a spin on the classics by using high-end artisanal spirits, bitters, fresh squeezed juices and the finest ingredients we can find (and if we can't find it – we make it ourselves). Tell us a few of your favorite spirits and flavors and watch us create an original cocktail, paired perfectly to your tastes.

WATERSIDE DINING

Savor each bite and quench your thirst while taking in beautiful views of Mount Tremper and the Esopus Creek through floor to ceiling windows and outdoor deck seating.

HOURS

Breakfast	Thursday – Monday: 7am to 12pm (Guest Breakfast Vouchers accepted 7am to 10am)
Lunch	Thursday – Monday: 12 to 2pm
Bar Service	Thursday – Monday: 4 to 9pm
Dinner	Thursday – Monday: 5 to 9pm

Reservations are highly suggested. There is very limited availability for walk-ins at this time. Parties of more than 10 will be seated at separate tables.

Woodnotes Grille is Closed Tuesdays and Wednesdays. Overnight guests may pick-up their Tuesday morning breakfast bags at the Front Desk.



The Shops at Emerson

Shop Local • Unique Merchandise • Personal Shopping • Complimentary Gift Wrapping

HOURS

Thursday through Monday: 9am to 5pm

Melina's Boutique™

The boutique features a finely edited collection of fashion with casual to elegant clothing and accessories. Complement your wardrobe with brands such as Z Supply, Just Black Denim, Gretchen Scott, Barefoot Dreams, Streets Ahead, Joy Susan, Habitat and Nally & Millie.



The Men's Shop

Country casuals, classics and comfortable weekend wear for active and savvy guys. The Men's Shop has fashions and accessories to suit any man's lifestyle. We carry casual and outdoor clothing from brands such as tasc Performance, Autumn Cashmere, Duke Cannon and Jack Black.



Toy Chest

Choose from a wide variety of plush, art activities, games, books, educational and classic toys for children of all ages. Featuring Melissa & Doug, Jelly Cat, Spice Box, Mud Puppy and LEGO!® For the wee little ones, we feature Milk Barn organic fabric baby apparel and Bella Tunno baby.



Home & Garden

Find distinctive furniture and décor items for your home and garden.



General Store

The General Store is the heart of the Shops offering local foods products such as maple syrup, honey, teas, jelly and jams. Pick up décor, housewares and kitchen gadgets or satisfy your sweet tooth with specialty chocolates.



Bath & Body

Pamper yourself with skincare, bath products and accessories from Thymes, Beekman 1802, Jack Black, Tess & James and Naked Bee.



Kaleidostore and the World's Largest Kaleidoscope

Wander through our gallery of life-size interactive scopes and browse through the myriad of unique and one-of-a-kind kaleidoscopes on display. Due to COVID-19 restrictions, the World's Largest Kaleidoscope is closed.

